

## *Ashdene Guest House*

We are really looking forward to welcoming our guests into a safe environment, all of our staff are committed to upholding the highest standards possible and have been trained in the latest cleanliness standards. Staying Safe, Hygiene and Maintaining Social Distancing is at the core of everything we do. We have produced a detailed Risk Assessment and met all Industry Standards in association with The National Tourism Organisations of Great Britain and Northern Ireland regarding this virus. *We're Good To Go.*

November 16<sup>th</sup> 2021 UPDATE – The safety of our guests, staff and ourselves remains our highest priority, so we are encouraging everyone whilst in the communal areas to continue wearing face masks if they can. We will be retaining hand sanitiser stations and all strict cleaning regimes.

For breakfast you can either eat in the dining room or the garden at the time agreed on arrival; please ensure you keep your face mask on until seated, this includes when you are using the self service area.

Your room will be cleaned every day, but only once you have left the building, our cleaners have been instructed in all the required cleaning procedures and will be wearing PPE, however they will be in the room for a minimum amount of time to empty the bin and clean/replenish your tray. If you require your towels replaced simply put them on the shower floor.

Sanitisers are by both doorways, the hallway fridge and dining room, please use these and wash your hands regularly.

If you have an en suite room then the communal bathroom and shower room are out of bounds to you as they will be designated to the two non en suite rooms.

Do not invite any family or friends inside the building, they are most welcome to sit in the garden with you but not inside please.

We thank you for your patience and understanding in advance, if you have any questions please do ask us.

Cathy and Ian Lee